

QUEENSCLIFF FISHING CHARTERS

Kyena Charters P/L

INFORMATION, TERMS AND CONDITIONS

Once your booking is taken either by phone, email or online, the details of the booking are bound by these terms and conditions set out below.

There is a lot of helpful info in these pages it is required that you understand fully for everyone's benefit. If you have a query please contact us for any details required before your booking is placed.

IMPORTANT:

Please make sure you have provided us with a mobile number that is contactable at all times in case of cancellations, we will send a text AFTER 5pm the night before your trip if it is to be cancelled. Otherwise assume your trip is going ahead when you are booked in.

Your credit card is not charged automatically when you book online.

What to Bring?

- Victorian Recreational [Fishing Licence](#) – see below.
- Your own food and drink (alcohol is permitted in moderation;
We recommend a maximum of one can an hour and cans rather than stubbies)
- Esky and ice to store your food and drinks and bring home your catch
- Sunscreen, warm jacket and sunglasses, wet weather gear.
- If you require travel calm tablets please consult your pharmacist the day prior to your trip
- It can be colder on the water, please ensure you wear suitable layered clothing. **Open shoes, thongs are not recommended.**

What's included?

- Your fish is cleaned, filleted and bagged on board ready to take home.
- Marine toilet on board.
- Simple portable BBQ available for use by groups only and must be requested at the time of booking, we don't carry a BBQ on board on all trips.
- Safety equipment to survey and full safety briefing takes place before departure.

Victorian Recreational Fishing Licence Information

A Recreational Fishing Licence (RFL) covers all forms of recreational fishing in all of Victoria's marine, estuarine and freshwaters. Unless you are exempt, a RFL is

required when taking, or attempting to take, any species of fish by any method including line fishing, bait collection, gathering shellfish, yabby fishing, prawning and spear fishing.

Who is Exempt?

You will not need a licence to fish if you are:

- under 18 years of age;
- 70 years of age or over;

Or a holder of a:

- Victorian Seniors Card;
- Veterans' Affairs Pensioner Card;
- Veterans' Affairs Repatriation Health Card coded (TPI)
- Commonwealth Pensioner Concession Card coded either (DSP), (DSP Blind), (AGE), (AGE Blind) or (CAR)

What happens if I don't have a licence?

Fisheries Officers will be on patrol to ensure fishers hold a valid licence. Penalties apply for fishing without a licence.

How do I obtain a licence?

You are able to purchase a licence on line, from DPI at this address, www.dpi.vic.gov.au or from any one of 980 retail businesses throughout Victoria, including most tackle shops. A full list can be found [here](#). Shell Touch Outlets also are able to sell 28 day or 2 day licences.

How much is a licence?

- 3 Year Licence - \$66
- 1 Year Licence - \$22
- 28 Day Licence - \$11
- 2 Day Licence - \$6

The RFL may be purchased to come into effect on a future date for up to one year from the actual date of purchase. A RFL may not be loaned or transferred to another person. There are no local shops that sell licences.

Where do we depart?

Please arrive 10 minutes before departure. Departure times are exact. Our charters depart from Queenscliff Harbour. Follow signs to the Ferry Terminal at Queenscliff, before the terminal is Queenscliff Harbour on your left. Our boat is moored outside the Queenscliff Dive Centre, which is near the Public Toilets. Look out for our bright orange sunset sign on top of the boat 'Kyena'. Please don't hesitate to call us on 0458 504 058 if lost.

Booking Terms and Conditions: Read carefully please

For online bookings a credit card is required to make a reservation using a Mastercard or Visa card.

Please note your credit card will not be processed until the day of your trip.

Bookings are fully transferable and can be rescheduled with 14 days notice. Any cancellations or changes to numbers by the client that has not given 14 days' notice will be held accountable for total costs.

All cancellations are to be determined by only the skipper on the day. The decision is based on sea conditions and safety, not weather. Our skipper's decision is final.

Equipment that is lost or damaged due to negligence will require payment for the cost of replacement.

Cancellation by Queenscliff Fishing Charters

Minimum numbers for a trip to proceed are 7 passengers. Queenscliff Fishing Charters reserves the right to cancel a trip if minimum numbers are not met and weather conditions are not suitable.

Prices are subject to change annually.

In the event of bad weather, your trip will be re-scheduled. The skipper will endeavour to give you as much notice as possible as to weather conditions. If the trip is cancelled due to rough weather i.e. 25/30 knot wind warning. You are either put on another day or you will not be charged for your trip. If you are here on holiday remember if it is not safe to go to sea we do not go so you are better off booking your fishing trip at the start of your holiday. We do not generally cancel rainy days or hot days, as the boat is covered so you can keep out of the rain or sun.

Children

Whilst we welcome people of all ages and abilities on our Bay Charters, please kindly consider your child's abilities when bringing young children. Less than 6 years is not suitable on board as they will be put in a high risk situation. There are hooks and knives on board. There is limited space and possibility of a rocking boat. If they do become sea sick, we will not return to the Harbour. Offshore trips are not suitable for children under 13 years.